

Customer Relationship Representative

Our client:

A luxury cosmetics company based in Geneva

Role & Responsibilities:

- Welcome clients and develop long-term relationships with them
- Present the products and services to the clients
- Provide recommendations to the clients regarding the products and services
- Ensure and follow-up on client's satisfaction
- Manage and strengthen the relationship with corporate clients
- Supervise the call-center

Profile:

- At least 5 years of professional experience in a similar role within the luxury industry
- Very good knowledge of marketing and sales techniques
- Perfect command of English and French
- Rapidly available

Required skills:

- Very good presentation and pleasant attitude
- Self-confidence and outgoing personality
- Excellent communication skills and ability to convince
- Keen sense of service

Contract type: Permanent

Rate of activity: 100%

Starting date: As soon as possible

We guarantee you to handle your application in total confidentiality

Consultant responsable du mandat : Rebeca Gonzalez Grivel
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