

# **PERFORMANCE CONSULTANT SA**

Conseil en ressources humaines

## **Client Service Executive - Egyptian Market**

### **Our client:**

A top tier private bank based in Geneva.

### **Role & Responsibilities:**

- Handling general inquiries from clients and assisting RMs in all aspects of client services to ensure clients' need are met
- Taking and executing clients' orders, including but not limited to money market, securities and FX spot transactions; checking appropriateness/suitability where required
- Processing and following-up to completion of all client payment instructions in a professional and timely manner relating to both internal and external requests; including call backs, signature verification, balance checks, instruction input and record keeping; critically assessing the transaction behavior and keeping the RM informed for AML purposes
- Providing regular updates to RMs with respect to unauthorized overdrafts and preparing credit excess reports
- Ensuring RMs are aware of any Corporate Actions and follow up through to completion
- Processing the periodic rolling of all Structured Loans, Lombard Loans and Time Deposits, ensuring specific conditions for each client are documented
- Taking ownership of operational account problems and remaining accountable through to completion
- Upholding regulatory and compliance policies / procedures to mitigate risks; ensuring that the Bank is protected, including ensuring stipulated regulatory requirements needed to perform this role are met (such as CPT requirement, attending anti-money laundering training, etc.)

### **Profile:**

- Educated to degree level or with relevant industry experience
- Relevant industry experience (at least 4 years) in a business management/account management /relationship executive position with a genuine interest in Private Client Wealth Management
- Self-motivated and goal orientated or proactive with a 'can do' attitude
- Excellent communication skills and strong interpersonal skills with a positive approach
- Able to work in a high paced environment under pressure
- Fluent (written and oral) in English; other languages are a plus (e.g., Arabic)

### **Required skills:**

- Strong team player, also able to meet tight deadlines and multi-task
- Meticulous, methodical and concise, with a strong attention to detail
- Client-oriented and solution-oriented, professional integrity
- Someone with high service standards and attitude, and a strong ability to be flexible

**Contract type:** PERMANENT

**Rate of activity:** 100%

**Starting date:** ASAP

**We guarantee you to handle your application in total confidentiality**

Consultant responsable du mandat : Mouhssine Moudrik  
Ref : MM1976652826