

Cash Management Client Service Manager H/F

Our client:

a top international private bank based in Zurich.

Role & Responsibilities:

To provide our multinational clients with cash management solutions tailored to their specific needs, especially electronic banking products, payment services, liquidity management and other value added services. Next to the actual implementation and delivery of these products, the provision of a high quality maintenance service is of paramount importance.

In order to strengthen the team in Zurich for existing clients, we are looking for an experienced **Maintenance Implementation Manager**, who provides a solution-oriented and proactive service to predominantly multi-national corporates utilising cash management services.

- Liaising with the client, identifying and agreeing upon documentation requirements and documentation production for Account Openings, Cash Sweep setups and changes, e-banking / signature card setups and updates, etc. Coordination, monitoring and implementation of client feedback, with respective negotiation with relevant departments in-house or abroad as required.
- Direct liaison with the client regarding all maintenance project co-ordination issues
- Assisting Lead Implementation Manager for pan-European implementation as required, e.g. organizing training and installation of Customer Access tools in co-ordination with the client and the project team.

Profile:

- Good understanding of corporate cash management products as well as domestic and international payment methods and instruments. Broader commercial banking exposure would be an asset.
- Advanced computer literacy and developed PC skills. Proficient in using Microsoft Office product suite.
- 2 years related professional experience in a large financial institution (or similar environment).
- Very good English and German language skills.
- Excellent communicator with the ability to interact with people at varying levels of seniority.
- Team player, shares information and communicates effectively with other parts of the organisation.
- Creative and innovative thinker, able to identify and articulate innovative solutions to meet client needs and improve service beyond present levels.
- Self dependent working style.

Contract type: Temporary

Rate of activity: 100%

Starting date: ASAP

We guarantee you to handle your application in total confidentiality

Consultant responsable du mandat : Mouhssine Moudrik
Ref : JD2126085427