

## QA Engineer

### Our client:

An important industrial actor based in Geneva.

### Role & Responsibilities:

- Support Sales, Customer Service, and Customer Project Managers for Quality-related requests
- Manage client audits and contribute to First Article Inspection (FAI)
- Lead client non-conformity (NC) resolution
- Maintain quality portals (like Ecovadis, ERADIS, UL)
- Coordinate change requests with Engineering, process owners and Customer Service
- Maintain and deploy certifications according to ISO9001, ISO/TS 22163, ISO 45001, ISO 14001 across all the sites of the business unit
- Maintain and improve Quality Management System (QMS) according to Continual Improvement Projects (CIP)
- Keep a strong relationship with all departments
- Report on Quality-related requests, Client NC, and QMS status
- Participate to the Quality and Regulatory development and Management Review preparation
- Participate to product development projects for Quality Assurance
- Travel time around 5%, mostly in Europe

### Profile:

- Master degree (MS) or equivalent. MS in mechanics, electricity or quality is a plus
- Trained auditor. Certified auditor is an asset.
- Health & Safety PERSON of CONTACT (PERCO, SUVA-CH) is a plus.
- 5-10 years of experience in Quality or quality-related activity.
- Lean, Kaizen experience is a plus.
- Fluent in English, French and German.
- Quality Management (QM) software experience is an asset.
- Strong communication and listening skills
- Team-spirit, autonomous with client satisfaction (service) mind-set

**Contract type: Permanent**

**Rate of activity: 100%**

**We guarantee you to handle your application in total confidentiality**

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